



PHYSICAL REHABILITATION & WELLNESS CENTER

WEEKLY UPDATE

October 16, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 26 residents and 17 staff members test positive for COVID-19, and all but 2 have fully recovered. We consider our building to be COVID free! We are now able to start testing 1 time per week, as the positivity rate of Spartanburg County has decreased below 10%. We also will continue to test all residents who have outside appointments 1 time per week.

We are excited to announce that starting the week 10/19/2020 we will be able to start OUTDOOR visitation. Our facility will allow 2 visitors to visit at a time per resident. Appointments will need to be made in order to visit. Appointments must be made 24 hours in advance by calling our facility at 864.542.8515. Facility will allow 1 visit per resident every 2 weeks, however window visits will continue to be available. No children under the age of 12 will be allowed to visit. Please park in the Visitor Parking Area where you will be screened prior to approaching the visitation area. Visitors will sign in and out prior to visitation. A surgical mask will be required for all visitors during visitation. No CLOTH masks will be allowed. No masks will be provided to visitors, please make sure that the correct type of mask is worn from your vehicle to the check in area and throughout the visitation. We will abide by CMS guidelines with our visitation plan making sure that all policies are followed.

Our visitation schedule will be as follows (weather permitting as well as being COVID free):

Tuesday, Wednesday, and Saturday

9:30a – 11:30a

3:00p – 5:00p

Visits will last 15 min only during the assigned visitation times.

****Please note you must make an appointment for your visit****

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As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Physical Rehab and Wellness Center.

Sincerely,

Jennifer Steele

Jennifer Steele
Administrator

Jana Crowe

Jana Crowe
Administrator in Training

COVID-19 NOTIFICATION

October 19, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 1

****PER FEDERAL AND STATE GUIDELINES, WE MUST SUSPEND VISITATION AT THIS TIME****

We hope to welcome you back to our facility soon. Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 864-542-8515.



PHYSICAL REHABILITATION & WELLNESS CENTER

WEEKLY UPDATE

October 2, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 26 residents and 17 staff members test positive for COVID-19, and all but 2 have fully recovered. We continue to test twice weekly on all staff and one time per week on residents that have outside appointments.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Physical Rehab and Wellness Center.

Sincerely,

Jennifer Steele
Jennifer Steele
Administrator

Jana Crowe
Jana Crowe
Administrator in Training



PHYSICAL REHABILITATION & WELLNESS CENTER

WEEKLY UPDATE

October 23, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 27 residents and 17 staff members test positive for COVID-19, and all but 2 have fully recovered. With this week's announcement of One positive case COVID case, we now have temporarily stopped outdoor visitation. We will continue with window visits as normal. We will be updating families when this restriction has been lifted. We continue to test all staff 2 times per week as well as all residents 1 time per week for the next 14 days. At that point, a decision will be made in regards to resuming outdoor visitation. Thank you for your patience during this trying time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Physical Rehab and Wellness Center.

Sincerely,

Jennifer Steele
Jennifer Steele
Administrator

Jana Crowe
Jana Crowe
Administrator in Training



PHYSICAL REHABILITATION & WELLNESS CENTER

WEEKLY UPDATE

October 30, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 27 residents and 17 staff members test positive for COVID-19, and all but 2 have fully recovered. We are excited to announce that we are finished with our bi-weekly testing of employees and our weekly testing of all residents. Although we had a minor setback, we look forward to outdoor visitation commencing the week of 11.2.2020.

Please note that we have strict guidelines that must be followed including:

Appointment must be made 24 hours in advance (please call 864.542.8515)

Visitation will be available Tuesday, Wednesday and Saturday

Visitation times will be 9:30a-11:30a and 3:00p-5:00p

Visitation will be allowed for 15 min.

Visitor must have a surgical mask – no cloth masks will be accepted

No children under the age of 12

2 Visitors allowed per Resident

1 Visit allowed per resident every 2 weeks

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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Sincerely,

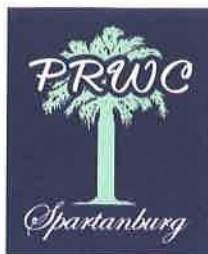
Jennifer Steele

Jennifer Steele
Administrator

Jana Crowe

Jana Crowe
Administrator in Training

8020 WHITE AVENUE, SPARTANBURG, SC 29303
P: 864-542-8515 | F: 864-594-5150



PHYSICAL REHABILITATION & WELLNESS CENTER

WEEKLY UPDATE

October 8, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 26 residents and 17 staff members test positive for COVID-19, and all but 2 have fully recovered. We consider our building to be COVID free! We continue to test twice weekly on all staff and one time per week on residents that have outside appointments. The positivity rate in our county is decreasing and with this decrease we look to start testing, in the near future, only 1 time per week on all staff, but will continue with the weekly testing of residents with outside appointments.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

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